

SMART-LEAN.COM

Implementing & Sustaining Lean Thinking

8-Hour Workshop – includes all material for Sustaining Lean



Chapter 1 – Foundation

Lean Learning Time Is Market Driven

Lean As Business Strategy

Lean Overview

Lean tools

SMART-LEAN.COM - Value Stream - Setup Reduction

SMART-LEAN.COM - Error Proofing / Mistake Proofing

SMART-LEAN.COM - 1-Piece Lot Size - Paper Airplane Exercise

SMART-LEAN.COM - Standard Work

The Seven Types of Business Waste - A Lean Timeline - Added Value and Waste

Simple Process Flow Design - 6S System and Visual Controls - Building a Quality Environment

Team Metrics - Evolution of a Coach

Participant Leadership Style Survey - Conflict Mode Analysis

Passion for Change Is Market Driven

SMART-LEAN.COM - Sustaining Lean Thinking Emotional Connection

SMART-LEAN.COM - 3 P's of Successful Change

The Letter Exercise

Chapter 2 – Holistic Business Assessment

Holistic Assessment Is Market Driven

SMART-LEAN.COM – Business Assessment Tool

SMART-LEAN.COM - Understand the environment & cultures

Knowledge is instrumental for implementing sustainable lean strategies and transformational sustainable enterprise change.

Lean Philosophy Awareness (LPA)

Lean Self Sustainability

Lean Implementation Becomes Visual

Chapter 3 - Solve & Change

Solve / Change Is Market Driven

Problem Solving Tools - Systematic Problem Solving Models

SMART-LEAN.COM - Problem Avoidance

SMART-LEAN.COM - Problem Solving Exercise

Learn Process Problem Log or QCPC CHART

CHANGE - *Culture, Holistic & Hands-On, Attitude, Never Ending, Goal, Execution*

Chapter 4 - Metrics

Measure / Success Is Market Driven

How well are we doing?

Metrics for Customer Satisfaction and Operating Performance

Metrics to account for Lean benefits

Typical metrics to account for Lean improvement

The 4E's Sustain change

Second set of eyes

Report Out – Sustaining Lean is people learning together!

SMART-LEAN.COM Workshop call or e-mail for pricing:

603.321.6224 or LeanBusiness@MontVernonGroup.org

<http://SMART-LEAN.COM>™ created by Pietro Savo